

# DEVELOPMENT PATHWAYS



**EVENT: 20th February 2020**

**LEAVING NO ONE BEHIND  
IN ACCESS TO SOCIAL  
PROTECTION PAYMENTS:**

**THE IMPLICATIONS FOR POLICY,  
TECHNOLOGY, E-PAYMENT  
SOLUTIONS AND REGULATION**

# ABOUT THE EVENT

With the adoption of the 2030 Agenda, UN Member States pledged to ensure “no one will be left behind” and to “endeavour to reach the furthest behind first”. But, what does this mean for the inclusive social protection and financial inclusion agenda? What is required from a policy, technology, e-payment solutions and legal and regulatory perspective? How do stakeholders ensure that social protection schemes and programmes are inclusive, delivered responsibly and adopt a human rights based approach? Is it sufficient to “bank the unbanked” and make use of large scale Government-to-Person (G2P) payment programmes to meet financial inclusion targets or is something more required?

Development Pathways is pleased to invite you to spend the morning of 20th February 2020 exploring the nexus between inclusive social protection, technologies and e-payment solutions, payment services law and regulation and responsible financial inclusion. Leaving no one behind is everyone’s responsibility. This event aims to bring together Kenyan thought-leaders from Government, the private sector (banks, MNO’s Fintech, Card Associations), foundations, NGOs and think-tanks to share perspectives and discuss what more needs to be done in Kenya to foster inclusive social protection and responsible financial inclusion.

# AGENDA

08:30 - 09:00

Registration and coffee

09:00 - 09:30

Opening remarks: **Cecilia Mbaka**  
(Head of the National Social  
Protection Secretariat)

09:30 - 10:00

*Policy Perspective: A Human Rights Approach  
to payments: ensuring  
access for the most vulnerable members of  
society*

**Dr Stephen Kidd** (Development Pathways)

10:00 - 10:30

*Payment Solutions Perspective:  
The Customer Journey: exploring  
innovative e-payment solutions through the  
eyes of recipients*

**Dr Milkah Chebii**  
(Financial Sector Deepening Kenya)

10:30 - 11:00

Coffee break

11:00 - 11:30

*Technology and Systems Perspective:  
Technology solutions and systems that  
support inclusive social protection*

**Richard Chirchir** (Development Pathways)

11:30 - 12:00

*Legal and Regulatory Perspective: Holding  
Payment Service Providers (PSPs) to account:  
introducing Payment Standards for  
responsible financial inclusion*

**Sarah Langan** (Development Pathways)

12:00 - 12:30

Group Discussion: Bringing new perspectives  
to the table – what more needs to be done in  
Kenya to foster inclusive social protection  
and responsible financial inclusion?

12:30 - 13:00

Group Presentations

13:00 - 13:15

Closing Remarks: Development Pathways

13:15 - 14:00

Lunch

# SPEAKERS' PROFILES



## **Dr Stephen Kidd**

### **Senior Social Protection Specialist**

Stephen is a highly experienced specialist in social protection and has worked in this field in over 30 countries. He has supported work on policy, research, and good practice in implementation around the world, including Africa, Asia, the Pacific and Latin America. His experience ranges from advisory support to the development of national strategies on social protection, leading the design of social protection programmes for development partners, undertaking reviews of social transfer programmes, research on social protection in a range of countries including, Vietnam, Georgia, Pakistan, Nepal, and the Pacific. He taught about social protection on the Cape Town and Chiang Mai “Design of Social Transfer programmes” course as well as on a range of more specialised training courses in, for example, Kenya, Rwanda, Uganda, Tanzania, Nepal, Lao PDR, Indonesia, Barbados, United Kingdom, Germany, Australia, and the Netherlands.

Stephen has also undertaken research, and published on social protection issues such as on targeting – including an assessment of the Proxy Means Test methodology – conditional cash transfers (CCTs), pensions, disability inclusive social protection, social exclusion and the political economy of social protection.



## **Dr Milkah Chebii**

### **Government Social Payments Specialist**

Milkah is a Payments Expert for Kenya Government Social Protection programmes. She has a wealth of experience in the design and implementation of social protection payment solutions and interventions leveraging on private sector partnerships to deepen financial inclusion in Kenya. Over the last six years she has been working with the Ministry of Labour and Social Protection providing technical expertise and influencing policy towards the digitisation and effective delivery of cash transfer programmes for Kenya.

Milkah has been instrumental in supporting Government to strengthen payment delivery systems and capacity building for implementers of social protection payments. She led in the design, development and successful implementation of the Inua Jamii choice-based social payments delivery model, which has seen over one million beneficiaries receive their payments through bank accounts.

Prior to joining FSD Kenya she worked in the Kenyan banking industry for over 24 years in various disciplines including Retail Banking, Regional portfolios, Branch Management and customer service operations. She was involved in capacity building, business development and instrumental in the rollout out and growth of Agency banking models in one of the leading banks in Kenya. Milkah holds a Doctoral degree from United States International University-Africa (USIU-A) majoring in Strategic Business Administration- thesis on Knowledge Management in the Kenyan Public sector.



## **Richard Chirchir**

### **Senior Management Information Systems Specialist**

Richard is the Senior MIS Specialist at Development Pathways and an experienced Management Information Systems (MIS) expert with more than 18 years of relevant professional experience in more than 20 countries.

Richard has devoted most of his career to the design and development of multi-platform ICT solutions. In particular, he has spent a considerable amount of his professional experience specialising in designing Management Information Systems (MIS) for cash transfer and social protection programmes at global stage. He is highly computer proficient; Certified Information Systems Auditor (CISA, USA) and competent with programming languages such as Java, Delphi 2007, HTML and Visual Studio.Net 2017.

Richard has rich and unparalleled experience on MISs, having worked across Africa and Asia. In addition to designing and developing the SAGE MIS in Uganda, he has designed the MIS for Kenya's four main social protection programmes, designed and implemented Kenya's Single Registry; provided advice on Pakistan's Benazir Income Support Programme and Indonesia's Unified Beneficiary Registry the two largest social registries in the world; reviewed and researched on China's Integrated MIS; advised on MIS development in the Seychelles, Angola, Laos, Malawi, Ethiopia, Indonesia, Uzbekistan and Zambia; and developed MISs for cash transfer schemes in Liberia, Ethiopia, Zimbabwe, Ethiopia, Angola, Uzbekistan and Malawi. He also designed integrated Social Protection Management Information System in Rwanda, Uganda, Uzbekistan and Ethiopia.

In terms of research, Richard has co-authored the three leading publications and blogs on MISs used in developing countries and teaches on part-time basis information management for social protection module at Bonn-Rhein-Sieg University of Applied Sciences in Germany.



## **Sarah Langan**

### **Senior Financial Inclusion and Payments Specialist**

Sarah has over 18 years international development experience and joined Development Pathways Ltd in June 2018 as a Senior Financial Inclusion and Payments Specialist specialising in electronic payments, Government-to-Person (G2P) payments, digital financial services plus (DFS+), payment system law and regulation, AML/CFT, consumer protection and financial inclusion. Sarah now leads the Financial Inclusion and Payment Solutions (FIPS) unit at Development Pathways.

Sarah has provided technical assistance and advice to a range of donors, governments, NGOs in Africa, Asia and the Middle East, including UNICEF, UNCDF, FAO, IFAD, DFID and the World Bank. Widely recognised as a regional expert in payment system law and regulation, she has worked extensively with the National Payment System Department of all 14 Southern African Development Community (SADC) Central Banks on payment system law and regulation and advised on the harmonisation of AML/CFT law and regulation in the region.

Sarah has provided technical assistance to large social cash transfer (SCT) and agricultural input subsidy programmes in Angola, Kenya, Malawi, Mozambique, Pakistan, Uganda, Zambia and Zimbabwe and is currently providing technical assistance to MASFAMU and UNICEF Angola, UNICEF Malawi, GiZ Malawi and the Expanding Social Protection (ESP) programme in Uganda on various payments related aspects of national cash transfer programmes. She has worked with commercial banks, Mobile Network Operators (MNOs) and non-bank Payment Service Providers (PSPs) on inter alia strategy development, new product development and financial inclusion. She also has significant experience in facilitating training and capacity building activities. Sarah holds B.Comm (Law) and LLB degrees from Stellenbosch University and has recently completed the Building State Capability (BSC) / Problem Driven Iterative Adaptation(PDIA) program run by the Centre for International Development (CID) at Harvard University.

# EVENT DETAILS

**DATE:** Thursday, 20th  
February 2020

**TIME:** 08.30h – 14:00h

**VENUE:** Radisson Blu Hotel,  
Nairobi  
Upperhill

**ROOM:** Kilimanjaro  
Ballroom

## RSVP

As space is limited,  
please RSVP to  
Grace Davies  
[gdavies@developmentp  
athways.co.uk](mailto:gdavies@developmentp<br/>athways.co.uk) by  
16:00 on Monday, 17th  
February 2020.

